

*order way sent*

**BEFORE THE FORUM  
FOR REDRESSAL OF CONSUMER GRIEVANCES  
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI**

**On this the 31<sup>st</sup> day of August 2019**

**C.G.No:153/2019-20/Kadapa Circle**

Present

Sri. A. Jagadeesh Chandra Rao  
Sri. A. Sreenivasulu Reddy  
Sri. D. Subba Rao  
Sri. Dr. R. Surendra Kumar

Chairperson  
Member (Finance)  
Member (Technical)  
Independent Member

*Between*

M. Nageswara Rao,  
S/o. M. Subbarayudu,  
Viswanathapuram,  
Mydukur,  
Kadapa -Dist

Complainant

AND

1. Assistant Executive Engineer/O/Vonipenta  
2. Deputy Executive Engineer/O/Mydukur  
3. Executive Engineer/O/Mydukur

Respondents

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**ORDER**

1. Complainant presented a complaint wherein he has stated that he is having AGL service No. 2611428000154 in Viswanathapuram (V) Mydukur (M). The LT line to his service connection is lying in very low height and it may lead to accidents. He has also further stated that the AB switch at the DTR is not working properly and the HG fuse set is also not existing. Hence requested to rectify and avoid accidents.
2. Respondents No.1 and 2 in their joint written submission have explained that the rectification of loose lines and replacement of damaged AB switch has been done and the complainant has furnished satisfactory letter addressed to the Chairperson vide letter dt: 10.08.2019.
3. During the tele -conversation by the Secretary/Forum at 11.05 A.M on 26.08.2019 the complainant has expressed his happiness in resolving his grievance.

**DESPATCHED**

DATE

*31/8*

C.G.No.153/2019-20/kadapa Circle

4. In as much as the grievance of the complainant has been resolved by the respondents the complaint is disposed off in favour of the complainant.

If aggrieved by this order, the Complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh**, 3<sup>rd</sup> Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008, within 30 days from the date of receipt of this order.

This order is passed on this, the day of 31<sup>st</sup> August 2019.

Sd/-                                      Sd/-                                      Sd/-                                      Sd/-  
**Member (Finance)    Member (Technical)    Independent Member    Chairperson**

**Forwarded By Order**



**Secretary to the Forum**

To  
The Complainant  
The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Executive Director/Operation)/CGRF/APSPDCL/TPT.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh , 3<sup>rd</sup> Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008.

Copy Submitted to the Secretary, APERC,11-4-660, 4<sup>th</sup> Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.